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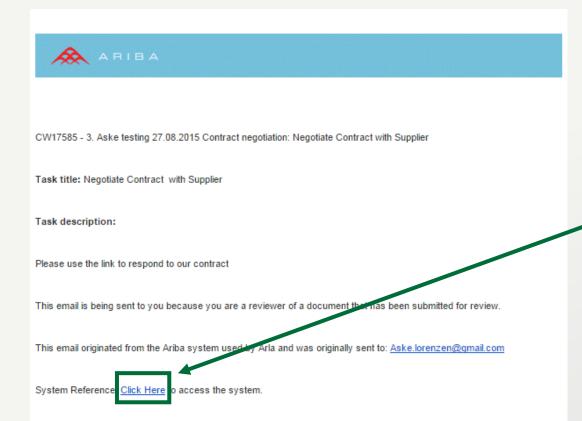
SAP ARIBA SUPPORT HOTLINE

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1. How to get started?



FIRST, GET INVITED

As an invitation to participate in the planned contract negotiation, you will receive an e-mail from SAP Ariba.

SECOND, ENTER ARIBA

 use the hyperlink from the invitation letter to get access to the contract negotiation page in SAP Ariba

OR

 log in to your Ariba account and find the specific negotiation task under the 'Contracts' section

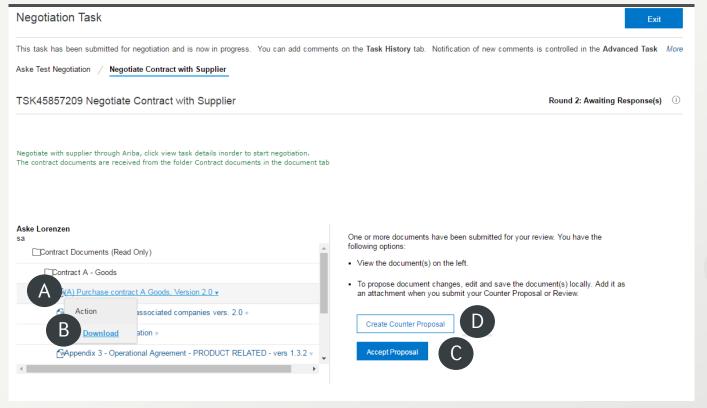
Having logged in, you will land on the Main Page.

NOW, YOU CAN...

- see the contract documents
- accept a proposal
- make a counter proposal
- see the message/task history between Arla and you



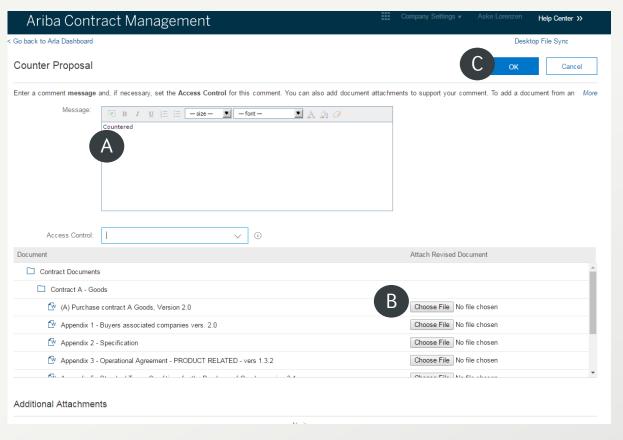
2. How to review and accept or reject the contract?



- A Click on the document link
- B Click 'Download' to save and review the documents
- C If you agree to the contract document as it is,
 - 1. keep the documents as they are
 - 2. click on 'Accept Proposal' and wait for a new page to load
 - 3. leave a comment to your contact person (optional) and click 'OK'
- ✓ You will then have accepted the proposal.
- If you want to reject the contract as it is,
 - 1. edit the downloaded documents
 - 2. save the modified version locally on your computer
 - 3. click 'Create Counter Proposal' and wait for a new page to load (see the next slide)



3. How to make a counter proposal?



Once you click 'Create Counter Proposal' after having reviewed the documents, you will find yourself on the 'Counter Proposal' page.

To propose changes to the current documentation,

- A write a message to your contact person in Arla (optional)
- B upload your counter proposal file as a Contract Document
- You only need to upload the documents in which you have made changes to the original proposal.
- Remember to make the new document files match with the previous ones.
- When the counter proposal is uploaded, click 'OK'.
- ✓ You will then have submitted a counter proposal.



Go back to the start

Thank you for participating!

See more information about Procurement in Arla at www.arla.com/procurement.

