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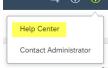
ARLA SUPPORT HOTLINE

Event.support@arlafoods.com



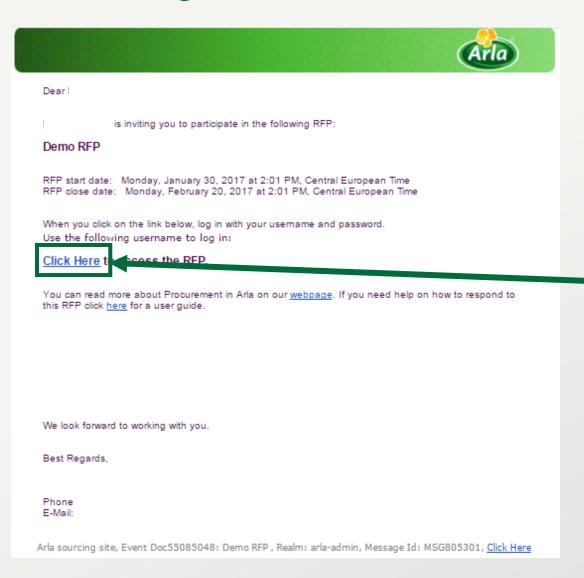
SAP ARIBA SUPPORT

Search and find help or contact information for SAP Ariba by using the **Help Center** in upper right corner of the log-in page:





1. How to get started?



FIRST, GET INVITED

You will receive an e-mail from SAP Ariba, inviting you to participate in the planned RFP.

SECOND, ENTER ARIBA

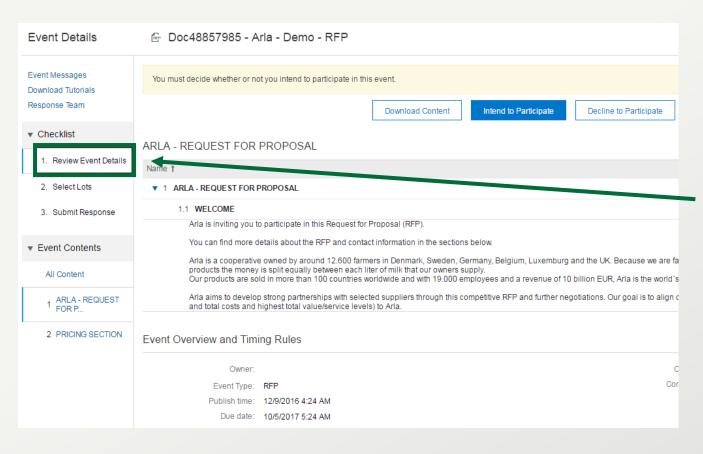
 access the actual RFP by clicking on the link in the e-mail invitation that you received

OR

 login to your Ariba account and find the specific RFP under 'Events'



1. How to get started?



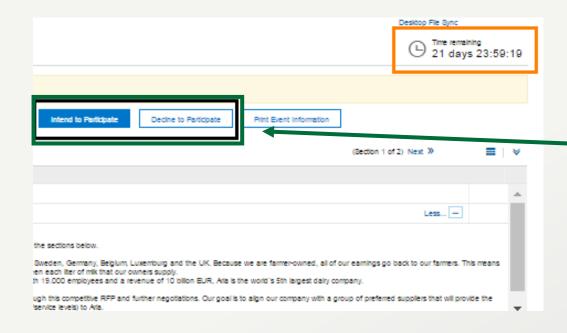
NEXT, READ THE INFO

Once you have logged in, you should find yourself under 'Review Event Details'.

To make sure you are in the right place, see the left side menu named 'Checklist'



2. How to accept or decline an invitation?



GOOD TO KNOW

- Reconsider a declined invitation? Find the e-Auction again and click on 'Intend to Respond' to choose accept the invitation.
- Reconsider an accepted invitation? Do not submit a response and you will be excluded from the process.

Go to 'Review Event Details' in the left side menu and choose one of the following options:

- if you plan to participate in the bidding, click 'Intend to Participate'
- b) if you **don't plan** to participate in the bidding, click **'Decline to Participate'**

You will be asked to add a short comment.

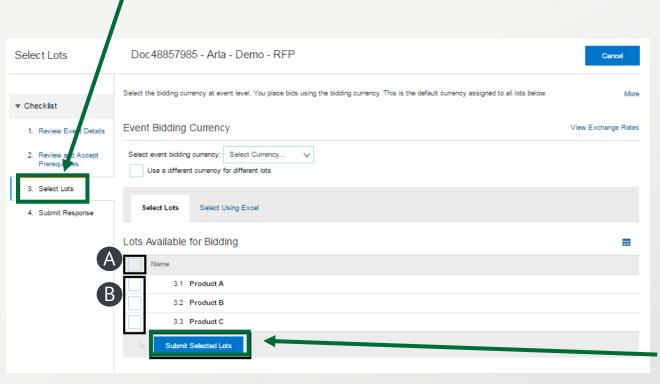
! Once you click 'Intend to Participate', you can see and review all details in the RFP

! You can see the remaining time being counted down in the top right corner



3. How to select items to bid for?

In order to select items for bidding, check the left-side menu to make sure you are on the 'Select Lots' page.



FIRST, CHOOSE LOTS

You can submit the Lots/Line Items that you wish to bid for in two ways:

- A Choosing all Line Items at once
 - → for this, mark the box in front of the field 'Name'

OR

- B Choosing by single Line Items
 - → for this, mark the box in front of the specific Line item that you wish to submit Lots for, for example 'Product B'

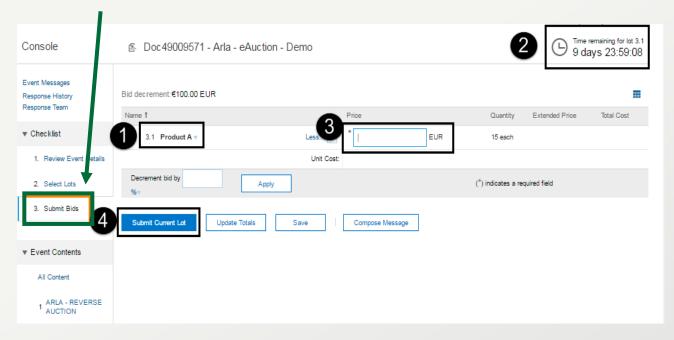
SECOND, SUBMIT LOTS

When finished, click the 'Submit Selected Lots' button



4. How to place the initial bid?

In order to start bidding, make sure you are now on the 'Submit Bids' page listed in the left-side 'Checklist' menu.



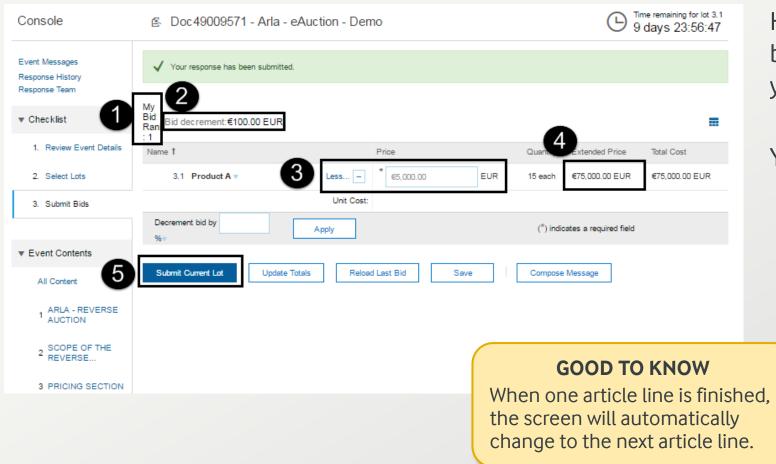
When the e-Auction starts, the screen will automatically change to the bidding screen.

On the bidding screen, you are able to:

- 1 See the product or service which is currently auctioned
- 2 See the remaining bidding time for the auctioned product or service
- 3 Enter a price
- 4 Submit your bid



5. How to place the next bid?



Having submitted your initial bid, the bidding screen will change slightly, but you will remain on the 'Submit Bids' page.

You are now able to:

- See your current ranking
- See the amount you need to lower your next bid
- 3 Enter a new price
- See the new extended price (optional)
- 5 Submit your next bid



6. Additional information about 'Lots' and 'Prebids'

WHAT IS A 'LOT'? HOW DOES IT WORK?

A 'Lot' is a selection of products and services or so-called Line Items that have been grouped together.

Some e-Auctions are carried through by asking suppliers to place bids on these 'Lots' instead of individual items.

In these cases, you can only submit a price for a 'Lot' when you place a bid for all products and services that are included in this pre-set 'Lot'.

WHAT IS A 'PREBID'? HOW DOES IT WORK?

A 'Prebid' is **a bid placed prior to the bidding** start time. 'Prebids' are optional.

'Prebids' make it possible to **take more time for putting in a first bid**, especially when being invited for an e-Auction with many products and services included in one e-Auction.

You can revise a 'Prebid' until the bidding starts. The 'Prebid' will **automatically be submitted when the bidding starts** and you will see your bidding rank immediately after.



Go back to the start

Thank you for participating!

See more information about Procurement in Arla at www.arla.com/procurement.

