



Frequently Asked Questions

What is Supplier Collaboration Portal?

The Supplier Collaboration Portal is a digital portal designed to build strong collaborative relationships with suppliers, enhance performance, optimize business processes, and provide a strategic relationship.

What is in for me as Supplier?

Your digital gateway to access key information and interact with Arla stakeholders. This includes access to Arla Foods' 7 Supplier Performance Dimensions. Digitalize collaboration such as assigning tasks, shared documentation, reply to surveys and review accounting documents.

The Supplier Collaboration Portal is continuously implementing new features which will be announced to our users.

Is there any cost for Supplier to use the portal?

There is no cost for the Supplier to use the portal.

Who can use the portal?

The portal will be used by Arla key stakeholders and Suppliers key stakeholders engaging in the collaboration.

How to get started as a Supplier?

You will receive an invitation from an Arla Category Manager to log in to the portal. In the e-mail you will find a link to the portal and login details.

User: E-mail address

Password: You will be asked to set up your own password

You can also contact your Arla contact person to request access.

Forgot your Password

→ Go to <https://suppliers.arla.com/SRM/s/login/?ec=302&startURL=%2FSRM%2Fs%2F>

→ Click the "Forgot your password"

→ Enter your "User Name" (email) and click "Reset Password"

You will then receive an e-mail with a link to reset your password.

Whom can I contact in case of questions?

Contact support team supplierenablement@arlafoods.com